UC San Diego
EDUCATIONAL TECHNOLOGY SPECIALIST
Filing Deadline: Thu 9/16/2021
Salary Range: $25.67 - $33.53 /hour

Are you a dynamic presenter that has experience working with a diverse community? Are you a self-starter that thrives on managing your own projects and tasks, and empowering world-class education with technology?Do you enjoy working with educators to find ways of meeting their instructional needs through the use of technology, which sometimes includes troubleshooting? If yes, this role may be a good fit for you.

UC San Diego is ranked the 9th best public university in the nation by U.S. News and World Report and is the largest employer based in San Diego County. Reporting to the VC-CFO, Information Technology Services (ITS) delivers Enterprise information technology services to the University of California, San Diego (UCSD) under the leadership of the campus Chief Information Officer (CIO).

Information Technology Services (IT Services) uses world-class services and technologies to empower UC San Diego's mission to transform California and the world as a student-centered, research-focused, service-oriented public university. As a strategic member of the UC San Diego community, IT Services embraces innovation in their delivery of IT services, infrastructure, applications, and support. IT Services is customer-focused and committed to collaboration, continuous improvement, and accountability.

Equity, Diversity, and Inclusion are core values at UC San Diego and within Information Technology Services. Crafting a culture around these values allows us to more deeply connect with and appreciate our employees, students, and campus partners. Information Technology Services is continuously working to build a community where we all feel safe, empowered, and encouraged to bring our authentic selves to work. We do this not only because it is what's right, but because we know that diversity drives insight and innovation. We are proud to partner closely UC San Diego's Office for Equity, Diversity, and Inclusion, as their dedication to this mission helps us all to drive change.

Educational Technology Services (ETS) is a part of the Academic Technology Services group that provides technology services, support, and resources to the UC San Diego academic community, facilitating teaching and learning in service of the University's educational mission. As part of EdTech Support team, the Educational Technology Specialist will deliver technology tools and support to enable teaching and learning throughout UC San Diego. You will use your expertise with our learning platforms Open edX and Canvas) and e-learning tools to find the right technology solution for faculty needs. You will also deliver group and individual training to departments for our entire suite of edtech services. This position will work closely with our multimedia services, classroom technology, and edtech integration teams to manage pilots for cutting edge technology. Serve as a campus liaison in support of these instructional tools, partnering closely with various academic and non-academic departments, Teaching and Learning Commons, and outside organizations in an effort to advance the mission of the department and university.

Responsibilities:
• Assists instructors with deployment and migration of content across learning management platforms (Open edX and Canvas). Provides second and third advanced tier support for issues pertaining to educational technology.
• Applies skills as a seasoned, experienced professional to coordinate instructional technology services and pilots and high-quality delivery of customer service.
• Utilizes expertise with learning management systems and e-learning tools to connect the right technology solution based on faculty needs.
• Serve as a campus liaison in support of these instructional tools, partnering closely with various academic and non-academic departments, Teaching and Learning Commons, and outside organizations in an effort to advance the mission of the department and university.

• Employee must be available to work evenings and weekends.
• Employee must be available to travel as required.

QUALIFICATIONS
• Bachelor's degree in related area and/or equivalent experience/training.
• Experience with educational technology, including but not limited to Learning Management Systems (Canvas, Open edX), classroom response systems and LMS companion products. Skilled proficiency working with computers and office productivity software.
• Demonstrated ability to communicate technical information to technical and non-technical personnel at various levels in the organization.
• Thorough understanding of media production methods and equipment and ability to use this information to troubleshoot the most complex systems.
• Knowledge of computer, media, and networking technology.
• Experience with Learning Management Systems like Canvas or Open edX.

SPECIAL CONDITIONS
• Job offer is contingent upon satisfactory clearance based on Background Check results.

Our employees enjoy competitive compensation packages and educational opportunities in a diverse, stimulating workforce. Click here for Details - https://employment.ucsd.edu/benefits

Job offer is contingent on successful engagement in the UC COVID-19 Vaccination program (fully vaccinated with documented proof or approved exception/deferral).

Apply Online
http://50.73.55.13/counter.php?id=207578

The University of California is an Equal Opportunity/Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability, age, protected veteran status, gender identity or sexual orientation. For the complete University of California nondiscrimination and affirmative action policy see: http://www-hr.ucsd.edu/saa/nondiscr.html