



UNITED HERZLIA SCHOOLS

בתי"ס המאוחדים הרצליה

I T HELP DESK SUPPORT TECHNICIAN

Full-time permanent post: Cape Town

To start 01 April 2016

Herzlia is an independent Jewish day school in Cape Town. The incumbent will be based at our Highlands Estate campus but own transport is required to service campuses around the peninsula.

The successful candidate will:

- Have at least A+ and N+ certification.
- Have worked previously on an I T help desk (previous experience in a school environment and with EdAdmin would be an advantage)
- Have excellent knowledge of Microsoft and Google applications (Chromebook experience would be an advantage)
- Be service orientated and have good communication skills (including written)
- Have practical and hands-on skills

Must be able to install, support, troubleshoot and diagnose issues:

- Desktop computers, laptops and mobile devices in an active directory environment (Microsoft Server 2012 R2 enterprise multiple site domain environment, Windows 7 – 10, Apple technology)
- Smartboard interactive technology
- Projectors and sound systems
- Printer servers and printing devices
- Network (layer 2)
- Enterprise WiFi

Please email a brief CV to jgerrard@herzlia.com

Closing date: 05 February 2016

Please note: the submission of a CV will not automatically result in an interview. United Herzlia Schools reserves the right not to appoint anyone to this position.