

Position Announcement

Western Connecticut State University
Danbury, Connecticut 06810
www.wcsu.edu

Western Connecticut State University
Information Technology & Innovation
Data Network & Telecom Manager

Western Connecticut State University is pleased to announce that applications are being accepted for a Data Network & Telecom Manager in our department of Information Technology & Innovation.

The Information Technology & Innovation department is responsible for providing reliable, innovative, and sustainable technology to support teaching, learning and administrative processes spanning all departments of our University. We are constantly striving to reduce operating expenses so we can invest in providing new capabilities to support important initiatives such as enrollment growth and student retention.

The Data Network & Telecom Manager's primary responsibility is the planning and delivery of University data network and telecom services; Manages the network budget; Works closely with security officer and network security administrator to maintain an adequate network security posture; Provides planning and support of campus voice systems; Works collaboratively and constructively with university stakeholders that rely on data network and telecom services; Partners with University Facilities department to ensure interlock for network, telecom and cabling requirements for construction related projects; Performs inter and intra building fiber and cabling assessments, analysis, recommendations and documentation; Supervises support staff; provides network analysis and performance monitoring using associated network management tools and plans, designs, integrates and documents network growth; Performs problem diagnosis for network and telecom hardware and software and systems; Provides leadership in the technical assessment, selection, and implementation of new hardware and software technologies and systems for the University; Provides support to users of the campus network with regard to access to network resources, security, and performance; Monitors use of network resources and reports on trends, patterns, and recommended enhancements; Maintains appropriate documentation, procedures, and databases required to maintain and report on network and telecom resources.

Qualifications: Bachelor's degree in computer science or a related field is required. Must have at least six (6) years of professional experience, ideally working in a large multi-protocol Cisco LAN/WAN environment, supporting network hardware and software, and a minimum of six (6) years of professional experience in telecommunications and network systems integration including planning, designing and implementation of large scale networking infrastructures; as well as a minimum of three (3) years of professional experience supervising technical staff and projects. Proven experience troubleshooting network & telecommunications problems is required, as is a working knowledge of network protocols including: TCP/IP, SNMP, MPLS, EIGRP/OSPF/VRRP/HSRP, NAT, etc.

WCSU is committed to enhancing our diverse university community by actively encouraging people with disabilities, minorities, veterans, and women to apply. We take pride in our pluralistic community and continue to seek excellence through diversity and inclusion.

Salary & Benefits: The salary range is \$79,874 – \$121,718 and is commensurate upon candidates' experience. WCSU offers a comprehensive benefits package. Additional information on benefits can be found at www.wcsu.edu/hr/benefits/.

Application Process: Prospective candidates must submit a cover letter, which includes the names and contact information for three (3) professional references and a resume. Email your application materials as one (1) complete file (PDF or Word format only) and not via multiple attachments to: Ms. Peggy Boyle, Assistant Director

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of Human Resources - Recruitment. In subject line of email reference: Your Last Name – Data Network Telecom Manager

Application Deadline: Application materials should be submitted to hrpositions@wcsu.edu and must be received by **Monday, December 10, 2018**. Late applications will not be accepted.

State and Federal requirements expect that organizations with 100 or more employees invite applicants to self-identify gender and race. We kindly request all applicants to complete the Affirmative Action Data Questionnaire and to please return the completed form to Ms. Keisha Stokes in the WCSU Office of Diversity and Equity at stokesk@wcsu.edu. Completion of this data will not affect your opportunity for employment, or terms or conditions of employment. This form will be used for reporting purposes only and will be kept separate from all search records and only accessed by the Office of Diversity and Equity. The Affirmative Action Data Questionnaire, can be found on the following link:

http://wcsu.edu/hr/employment/AA_Data_Questionnaire_FillableForm.pdf.

Western is an Affirmative Action Equal Opportunity Educator/Employer